



Health & Safety Report – May 2025

February 2025 to May 2025			
Number of Reported Injuries/Illnesses		Top Injury/Illness Trends	
Lost Time	53	Contact with Aircraft Part	
Health Care	26	Contact with catering equipment	
First Aids	106	Slip/Trip/Falls	

Carry-on baggage and Overhead bins

There have been numerous reports of cabin crew members getting injured lifting carry-on baggage and closing overhead bins. Passengers must be able to carry-on and stow their own bags unassisted. Refer to article 2.17.1.1 of the FAM for more information.

If any carry-on bags must be stowed in the overhead bins or approved stowage location, have customers stow their bags, especially if there is space above or near their seat. Passengers must stow their own bag. If the bags are too heavy or too large, have passengers bring them to the bridge to be checked.

When cabin crew prepare to close overhead bins during the boarding process, ensure there are at least two members closing them together, especially on the A330, B777 and B787. You can ask passengers to assist in closing the bins, too.

MedAire

Increasingly, members tell us when they are injured away from home base, they are not contacting MedAire or MedLink. We always want to ensure your safety and MedAire and MedLink are medical advisory services that should be utilized not only when passengers are injured, but for crew as well. It is not an automatic book-off. MedAire Contacts can be found in Globe under Phone Numbers > YYZ (mobile device users).

U.S. or Canada: 1-800-819-6726

Elsewhere Call Collect: +1-480-379-1945

Reporting Reminders

We would like to remind you when filing reports, please let us know that you have filed. While we have direct access to Health and Safety Complaints, we do not see your Cabin Safety eReports, DPAX reports, Hazard eReports etc. Until we meet with the employer to review. When we have these report reviews, your reports are de-identified. It would help us to track and trend more efficiently if you send us a copy of your report or let us know you have filed so we can ensure to keep an eye out for it. Please let us know if the employer has not responded to your Health and Safety Complaint, within 30 days.

You can reach us at, sante.health@local4092.ca

In solidarity,



Michelle Duhaney

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