



Occupational Health and Safety Committee -Toronto

Committee Report

April 24, 2009

YYZ Cabin Crew Injuries and Incident

In the last 4 months, the committee has reviewed 437 reports (130 reports in December, 112 reports in January, 85 reports in February and 110 reports in March). These reports range from category incidents to minor injuries. Our committee minutes are available in the comm centre by the mail folders.

Please take the time to write up any incidents, injuries and concerns. If something is logged, tagged or labeled, remember to write the number on your report. This would help immensely with our investigations.

Here are some notable issues we are currently working on:

Embraer Dry Flushing

As a result of flight attendant reports, we have discovered that when the Embraer toilet is flushed with no water, the contents splash up.

Air Canada has received approval by Embraer and Transport Canada to shut an air valve to the toilet when the aircraft is without water. This will allow flushing without spraying.

However please note that if the aircraft runs out of water during the flight, you're at risk of the spray if the toilet seat is not closed. This condition is unacceptable. Please remember to write it up and let the Health & Safety Committee know if your flight runs out of water.

Embraer Arming/Disarming Injuries

Every month, there are reported injuries due to the stiffness of the levers on the Embraer doors. Please exercise extra caution when arming and disarming these doors. Even if no injury ensues, if you notice that the levers do not move smoothly, please log it in the cabin defect log book and let our committee know.

Injuries due to arming/disarming on the Embraer have been tracked by the committee since 2005. As of January of this year, maintenance has issued a job card to address this. Our committee, as well as the policy committee, is following this closely and continuing to put pressure on the company to find a solution that works to avoid further unnecessary injuries.



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Disruptive Passenger Reports

The legal department reviews all disruptive passenger reports. The more detailed the better. Write down verbatim what the offending passenger said and describe the actions that made the passenger rude/obnoxious.

Our committee follows up with the legal department. It is your right to know what actions were taken against the passenger.

Air Canada has opted to inform crew members of the response from the legal department by sending an e-mail to your Air Canada e-mail account. If your account is not active or you do not look at it, please call us for follow up.

Crew Release Post-Incident

There are still discrepancies surrounding this. When no manager is available to meet the flight, you are still within your rights to request to speak to one, regardless of time or place; ask crew scheduling to put you in contact with an in-flight manager.

Releases are granted on a case by case basis, a flight release is not automatic. The release is at the discretion of a manager and indicated as CAT_G on your schedule. It is usually for the remainder of the day but can be sometimes longer. If released, the manager is to let you know when you are required to call crew scheduling to let them know you are returning to work or will be booking off due to an injury at work.

The committee has been working on ensuring that all managers are aware and consistent with these procedures. This process needs to be applied properly and with less resistance.

YYZ Local Health & Safety Committee Members

The following are your current YYZ local Health & Safety Committee Members.

Sally Fouineteau	Health & Safety Local Committee Chair
Angela Scott	Health & Safety Local Committee Member
Victoria Primavera	Health & Safety Local Committee Member
Silvana Desantis	Health & Safety Local Committee Member
Sossy Toth	Health & Safety Local Committee Member

If you have any Health & Safety questions or concerns, please contact any one of us. You can stop by the office (in the hall that leads to the far end elevators of the terminal), give us a call or e-mail us at ohs@local4092.ca